

2026-04-01

Highlights in this release

Include "by whom" in email notification about reassigned support ticket

Help desk users rejoice (or beware)! No more stealth reassignment of support tickets. The information in these emails now include who it was who decided to ditch this job onto you.

Make Auto upload adhere to parenting rules

Most of the time this didn't really matter, but right is right. An Auto upload job will no longer run if it has a **parent job** which is *not* set to **Done** or **Verified**.

Include project info in filename with Auto delivery

The Auto delivery method now has a third file naming option: "Append details". This will include more than just the Job ID, making it easier to track from where the file originated, and also easier to re-ingest after changes using Auto upload.

Editing job 14480 | Part: 1

General Editor settings Casting Job Fee Job history Messages Notes to self File settings **Connection profile**

Use Connection profile(s)

Knas

Deliver files to storage root

Yes

Modify filename?

Append details (Job ID, proj ID, part # and lang code)

File matching pattern

*.dfxp

All files belonging to the same node as this job that match the pattern will be delivered to the selected location.

Wildcard:

Multiple patterns:

Examples:

- *.txt
- *-episode-*.txt
- the-episode-name*.txt
- the-episode-name*.txt!-episode-*.txt

Only send the newest matching file

Yes

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